

CFE✓CERT

Certificate

The management system of

OYAK GENEL MÜDÜRLÜĞÜ

located at

**Ziya Gökalp Caddesi No:64
Kurtuluş, ÇANKAYA / ANKARA**

has been assessed and certified according to the requirements of

ISO/IEC 20000-1:2018

for the following scope of activities

The Service Management System for Ordu Yardımlaşma Kurumu (OYAK) Genel Müdürlüğü provides the services in the service catalogue which offered by IT department to other units of OYAK and members of OYAK as internal and external customers.

Ordu Yardımlaşma Kurumu (OYAK) Genel Müdürlüğü bünyesinde Bilgi Sistemleri Müdürlüğü tarafından, iç ve dış müşteri olarak Genel Müdürlük birimlerinin ve OYAK üyelerinin kullanımına sunulan servis kataloğunda bulunan servisleri kapsamaktadır.

This certificate is valid from 09.12.2021 until 09.12.2024 and remains valid subject to satisfactory surveillance audits.

Certificate No: CFE/21/26679
Issue: 1



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