

SGS

Certificate TR09/0000831

The management system of

OYAK GENEL MÜDÜRLÜĞÜ

Ziya Gökalp Blv. No:64, Kurtuluş / Ankara, Turkey

has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2011

For the following activities

The IT Service Management System that covers the provision of system, network, service support and business system integration to OYAK's internal organizational units and its personnel within the technical and organizational boundaries of Oyak Genel Müdürlüğü at Head Office.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organisation

This certificate is valid from 02 October 2019 until 29 September 2021 and remains valid subject to satisfactory surveillance audits.
Re certification audit due before 09 May 2022
Issue 5. Certified since 02 February 2009

Authorised by

SGS Hong Kong Limited
Units 303 & 305, 3/F., Building 22E, Phase 3,
Hong Kong Science Park, New Territories, Hong Kong

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