

Certificate TR09/000831

The management system of

**OYAK GENEL MÜDÜRLÜĞÜ**

Ziya Gökalp Cad. No:64 Kurtuluş – Ankara, Turkey

has been assessed and certified as meeting the requirements of

**ISO/IEC 20000-1:2011**

For the following activities

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization

The IT Service Management System that covers the provision of system, network, service support and business system integration to OYAK's internal organizational units and its personnel within the technical and organizational boundaries of Oyak Genel Müdürlüğü at Head Office.

This certificate is valid from from 24 May 2016 until 23 May 2019  
and remains valid subject to satisfactory surveillance audits  
Re certification audit due before 09 May 2019  
Issue 4 . Certified since 02 February 2009

Authorised by



SGS Hong Kong Limited  
17/F, The Octagon, No 6 She Tsui Road, Tsuen Wan,  
New Territories, Hong Kong

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